

## **PURCHASING FIREARMS ONLINE**

It is illegal to ship firearms to anyone not holding an active Federal Firearms License (FFL). For that reason, firearms purchased online may be picked up at our store or shipped to an FFL (gun store) near you. We may contact and verify the FFL you select during checkout before we ship your firearm(s). The buyer is encouraged to contact the receiving FFL licensee before purchase.

## **RETURNS**

If there is an issue with your purchase, please contact us within 10 business days of purchase. Depending on the reason for the request of a return, a 25% restocking fee may be charged.

## **All Ammunition and Firearm sales are final.**

For online orders the firearm is ready to be picked up at your FFL, Please INSPECT THE FIREARM THOROUGHLY to make sure it is what you ordered and that there are no defects with the firearm. If there are any problems, DO NOT ACCEPT THE TRANSFER. We will gladly have the firearm picked up and returned to us from your dealer at our expense and provide you with your choice of a REPLACEMENT or REFUND. Once you accept transfer from your dealer, the gun is considered used and must be returned directly to the manufacturer for warranty repair or replacement. No returns to COYOTE CREEK OUTDOORS after a transfer has been accepted.

## **Sales on the following items are final:**

Special orders.

Products sold "as is" or "used" or that have an optic that has been installed or used after receipt.

NFA items.

Illumination devices, electronics, hearing protection, and optics.

## **USED FIREARMS**

Used firearms may not be returned. All sales are final. Description and photos (if available) are provided by the seller.

## **GENERAL FIREARM SALES**

All firearms, magazines, receivers, and restricted law enforcement items are sold and shipped in accordance with all existing federal, state, and local laws and regulations. Many of the firearms, magazines, and parts for sale on this website may be restricted or prohibited in your area. Please check your local and state regulations before ordering.

All new firearms are shipped in the original manufacturer's box, with magazine(s), accessories, and applicable warranty. Firearms requiring warranty work must be returned to the factory.

Accessories and special-order items not normally sold by our store will not be covered under warranty even if these products are part of an integrated firearms package unless we have guaranteed the entire package in writing. Please contact the original manufacturer for warranty information on all accessories and special-order items.

### **SECURE TRANSMISSION**

All information collected during the checkout process is transmitted via industry standard Transport Layer Security (TLS). A Transport Layer Security (TLS) Certificate (or SSL Certificate) creates an encrypted connection between a Web site and a visitor's Web browser. This link ensures that all data passed between the Web site and the browser remains private and secure.

### **ORDER FULFILLMENT**

All orders are shipped promptly from either our in-store inventory within 3-4 business days or distributor warehouse within 14 business days using UPS, FedEx, or USPS. Tracking numbers are available for items shipped via UPS and FedEx. Shipping prices are for the continental US. Shipping to Alaska, Hawaii, or other US Territories is possible but may incur additional charges. Please email us to inquire what those fees will be if this is an issue.

### **IN STOCK STATUS**

If the item states "Available in Store", this does not guarantee availability. If an item is no longer available after purchase, we will offer an immediate refund or offer a similar item.

There are many accessories and firearm parts that are in store but not listed on our website.

Please call or email with any questions regarding the availability of an item.

### **ONLINE PRICE & DESCRIPTION ERRORS**

Online inventory changes every day. Occasionally an item may appear on the site by mistake or the item's description may contain a typographical error. We do not guarantee that titles, descriptions, pictures, or prices on our site are error-free. We reserve the right to refuse any order including but not limited to orders for items with errors in the description or price. If we cancel an order, we will not charge the customer's credit card, or we will refund the money.

### **AMMUNITION PURCHASES**

You must be 18 or older to purchase rifle or shotgun ammunition and 21 or older to purchase handgun ammunition. Always make sure to use the correct ammunition for your specific firearms. Check your local laws for any other regulations.